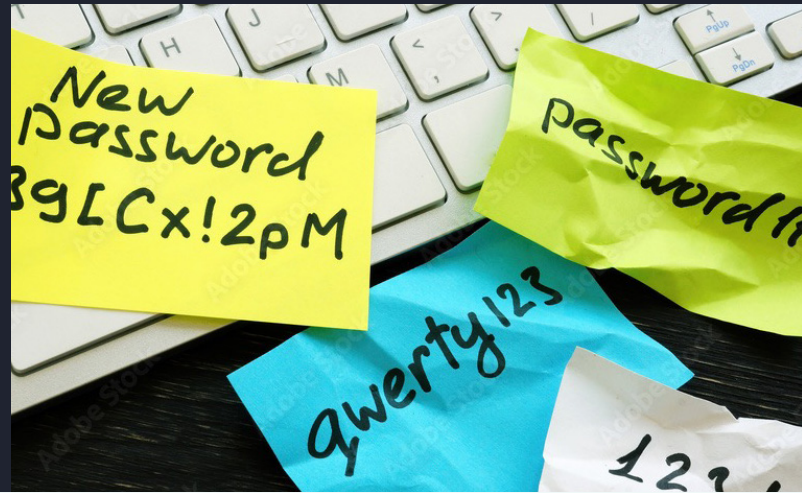# ılıılı ISI

Are countless passwords getting in the way of productivity and security?

Single Sign-On saves time and money and relieves password fatigue.

Password fatigue is real.

It happens when employees have to remember many passwords as part of their daily routines and leads to poor practices — such as using "1234567" or "password," jotting logins on sticky notes, sharing credentials, and more. Password fatigue is a security vulnerability that can bog down IT help desks with high rates of reset requests which can cost enterprise organizations millions each year.

Infortel Select's Single Sign-On (SSO) option helps cast these password concerns aside.

Infortel Select's SSO with multifactor authentication support allows organizations to maintain a higher level of protection against a security violation than standard username and password verification methods. Moreover, it can save your organization time, support resources, and money.

SSO Helps Organizations:

🔒 **Put in place a more strategic and robust password manage-ment framework**

🔒 **Replace numerous credentials with one secure login method**

🔒 **Lower IT expenses by reducing common password reset requests**

🔒 **Improve security posture by adding a layer of protection at login**

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Single Sign-On Authentication (SSO)

SSO gives authorized users the ability to log in to Infortel Select and other enterprise software systems using just one set of credentials. Approved users no longer need to sign in to every application they use. Instead, they can access applications without having to authenticate using multiple credentials. Security is enhanced since corporate security personnel can set password age, complexity, and authentication requirements.

SSO defends against growing cybersecurity threats and Infortel Select makes it easy to implement. IT teams can roll out Single Sign-On using any SAML 2.0 identity provider. Examples include Microsoft Active Directory, Cisco Duo, Okta, and Ping Federate.

Multi-Factor Authentication (MFA)

For those situations where SSO is not possible, an alternate approach to enhanced login security is implementation of Multi-Factor Authentication (MFA). MFA is an authentication method that requires approved users to provide two or more verification factors to gain access to Infortel Select.

Rather than gaining application access with a single username and password, MFA requires one or more additional verification factors to decrease the likelihood of a violation. Infortel Select supports MFA via SMS, email, and authenticator applications such as Microsoft Authenticator. All three methods greatly increase security. Even if the username and password are disclosed, a hacker cannot login since they will not have access to the second verification factor.

If you have Cisco, Microsoft Teams, or Avaya, you need ISI. Infortel Select software provides the most comprehensive Call Detail Record reporting and data analytics available for these leading platforms.

Contact us at sales@isi-info.com to activate greater user authentication protection and costs savings for your organization today!