



Looking to make healthcare call cost allocation and chargeback a lot easier?

Infortel Select helps you truly understand your telecom usage and expense, so you can make the best business decisions and focus on providing care



Problem:

- Healthcare organizations need visibility into telecom spend by department or cost center.
- Hospitals need ways to accurately charge back costs to physicians, specialty care offices, and other third parties.
- Carrier-generated invoices do not provide the required breakdown of costs by department or users.

Solution Overview:

Infortel Select's powerful cost allocation and chargeback features serve up valuable call information quickly and easily. Healthcare organizations get the complete call visibility they need to reduce net telecom expenses, provide business line managers self-serve report generation access, and provide valuable telecom service chargebacks.



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Key Infortel Select Benefits

- Accurate rating of call events based upon standard tariff rates or customer-defined custom call rate plans
- Associate each call event down to the individual employee and department for accurate organizational roll-up
- Allocation of telecom usage expenses to users, departments, locations and physician/provider tenants
- Isolate underutilized resources, such as individuals with no call activity
- Assign recurring fixed equipment or service fees to each user, as well as one-time charges like activation or MAC work
- Export allocation or billing files to a general ledger or time and billing system to facilitate automated chargeback

Connect with us for a demo today and see how to gain total visibility into your calling activity.